# ANALYTICS CONSULTANT: EMERGENCY SERVICES

## Job Description

**An exciting opportunity to apply your consultancy and technical skills to varied projects, where you can see the real impact of your work with emergency services around the world.**

The role brings together interpreting and understanding the needs of clients while applying a range of analytical and modelling techniques. Joining the team will enable you to apply consultancy skills to real-world issues, using our unique software to help public services operate more effectively.

Some of the projects that our consultants have recently worked on include:

- Optimising the locations for new stations in US fire departments.
- Identifying the requirements for vehicle numbers to meet rising demand for ambulance services.
- Enhancing our tools for emergency service control centres by liaising with our software team and the client.

Once established, you will be required to build and maintain client relationships. This will involve using effective communication at all stages of a project, both internally and externally, progressing to responsibility for project management. Our approach to helping emergency services involves identifying appropriate solutions to tackle less routine tasks and undertaking a range of analytical and modelling activities, including using ORH's cutting-edge simulation and optimisation software.

Day-to-day work will involve several complex projects, requiring you to carefully manage your own time, but there is also a strong emphasis on working closely with colleagues and guiding the work of other team members as appropriate. Identifying ways that can improve our processes and finding new solutions also forms part of this role.

## About Us

**ORH helps emergency services around the world to optimise resource use and respond in the most effective and efficient way.**

We are a small company with an emphasis on developing the skills of our employees through exposure to interesting projects that have a real-life impact. We pride ourselves on our approachability and strongly value the different skillsets of our staff.

We hold regular social and team building events, celebrate birthdays and each other's differing interests, for example, playing sports together or holding quiz and board game evenings.

We are an equal opportunities employer and welcome applications from a diverse pool of candidates.

## About You

**We are looking for an enthusiastic team member with proven experience of interpreting complex analysis and explaining these processes in easy-to-understand terms.**

You should be comfortable using models or statistical processes to represent real-life systems and understand the complexities and challenges around this.

You will be expected to work well within small teams and independently, but also be comfortable in presenting to a wide range of audiences. This requires the ability to communicate clearly and persuasively with external clients as well as internally.

We are looking for someone who has the desire to manage their own projects, so experience of this would be helpful. Some understanding of the emergency services, healthcare sector or other public sector bodies would be advantageous.

From a technical perspective you should have strong numeracy skills and being highly proficient in the use of Excel is crucial. Skills in SQL (or other database systems), R and GIS software would be beneficial but not essential.

## What We Offer

**While our work is important, the atmosphere is relaxed, open and friendly, with everyone pulling together and working towards the same goals.**

We are a collaborative, intelligent and friendly team in an excellent working environment. You'll have an interesting and varied workload where you'll make a tangible difference to emergency services, with the opportunity to work on unique projects with technical challenges that will stretch your skills.

The role is project-oriented and based at our modern centrally located offices in Reading, although opportunities may arise to work on international projects and travel abroad. We provide training, support and career development opportunities, and encourage employees to follow their own interests.

We offer a starting salary of £43,000 to £52,000 dependent on experience, a generous pension, plus a bonus programme. Other benefits include substantial annual leave and leave purchase schemes, life insurance and opportunities for some flexibility in working hours.

## How to Apply

Please email your CV, with a covering letter outlining how you fit this role, to: jobs@orhltd.com

We will be reviewing applications as they are received and may close to further applicants before the closing date. Note that due to the high volume of applications, candidates failing to pass the initial selection may not be notified. Successful candidates will usually be contacted within one week of the closing date.

Please read our privacy notice here: ORH Candidate Privacy Notice